# IHCP banner page

INDIANA HEALTH COVERAGE PROGRAMS

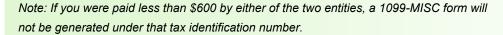
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**JANUARY 26, 2021** 

### Gainwell Technologies to mail 2020 IRS 1099-MISC tax forms to providers

All Internal Revenue Service (IRS) 1099-MISC tax forms for 2020 related to Indiana Health Coverage Programs (IHCP) payments will be mailed and postmarked by January 31, 2021.

Please be aware that you may receive two forms associated with payments made under two different tax identification numbers in 2020. Payments were issued under the DXC Technology Services LLC tax identification number for January through September 2020. Payments were issued under the DXC MS LLC (Gainwell Technologies LLC) tax identification number for October through December 2020.





## IHCP to mass adjust professional and professional crossover claims that paid incorrectly

The Indiana Health Coverage Programs (IHCP) identified a claim-processing issue that affects certain fee-for-service (FFS) professional claims and professional crossover claims processed from February 13, 2017, through December 9, 2020. The claim-processing system did not correctly adjudicate certain claims for dually eligible IHCP members with both professional, and professional crossover claim types. Claims may have resulted in "duplicate payments" and both claim types may have paid.

The claim-processing system has been corrected. Claims processed during the indicated time frame that paid incorrectly will be mass adjusted. Providers should see adjusted claims on Remittance Advices (RAs) beginning March 3, 2021, with internal control numbers (ICNs)/Claim IDs that begin with 52 (mass replacements non-check related). If a claim was overpaid, the net difference will appear as an accounts receivable. The accounts receivable will be recouped at 100% from future claims paid to the respective provider number.



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### Changes to NCPDP Version D.o Transaction Payer Sheet for electronic transactions

Recent updates to the *National Council for Prescription Drug Programs (NCPDP) Version D.0 Transaction Payer Sheet* provide guidance to the pharmacy industry during a declared emergency, such as the national public health emergency due to the coronavirus disease 2019 (COVID-19).

Effective immediately, fields in the *NCPDP Version D.0 Transaction Payer Sheet* have additional updates as shown in Table 1. These fields with complete descriptions *and* the updates below are in the Claim Segment, Pricing Segment, and Prescriber Segment sections of the transaction payer sheet.

For more information, see the *IHCP Companion Guide* for electronic pharmacy claim transactions, *National Council for Prescription Drug Programs (NCPDP) D.0 Transaction Payer Sheet.* This guide includes the recent changes, and is available under the quick links on the <a href="OptumRx Indiana Medicaid website">OptumRx Indiana Medicaid website</a> (accessible from the <a href="Pharmacy Services">Pharmacy Services</a> web page at in.gov/medicaid/providers).

Table 1 - Updates to fields in the NCPDP version D.0 Transaction Payer Sheet

Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
42Ø-DK	Submission Clarification Code	Ø2 = Other Override Ø6 = Starter Dose 42 = Prescriber ID Validated	RW	Declared Emergency Situations: Specific values required as follows:  Ø2 = 'Used when authorized by the payer in business cases not currently addressed by other SCC values,' to indicate the first of two-dose COVID-19 vaccine is being administered.  Ø6 = 'Used when indicating that the previous medication was a starter dose and now additional medication is needed to continue treatment,' to indicate the final dose of a two-dose COVID-19 vaccine is being administered.  42 = Prescriber ID Submitted is valid and prescribing requirements have been validated, used to request an override to prescriptive authority rules for emergency Rx refills where the pharmacist Type 1 NPI or pharmacy Type 2 NPI is submitted as the prescriber ID.
4Ø9-D9	Ingredient Cost Submitted	Submitted product component cost of the dispensed prescription.	R	Free product or no associated cost – submit cost here with the Basis of Cost Determination (423-DN) indicator of '15'.
423-DN	Basis of Cost Determination	15 = Free product / no cost	Intentionally left blank	Required for all claims.
411-DB	Prescriber ID	1Ø digit NPI	R	Declared Emergency Situations: If no prescription or protocol is available, may use NP for Dr. Kris Box per IDOH vaccine standing order. Pharmacist Type 1 NPI or Pharmacy Type 2 NPI may be submitted as allowed under state emergency Rx refill protocol for COVID-19 vaccine (needs to be used in conjunction with 42Ø-DK = '42').

### IHCP to mass adjust claims for hospice services with retroactive rates

The Indiana Health Coverage Programs (IHCP) identified a claim-processing issue that affects certain fee-for-service (FFS) claims for hospice services when the nursing facility (NF) had a retroactive rate adjustment, for claims with dates of service (DOS) prior to February 13, 2017. Some claims may not have been adjusted appropriately.



The claim-processing system has been corrected. Claims

processed during the indicated time frame that paid incorrectly will be mass adjusted. Providers should see the adjusted claims on Remittance Advices (RAs) beginning March 3, 2021, with internal control numbers (ICNs)/Claim IDs that begin with 52 (mass replacements non-check related). For claims that were underpaid, the net difference will be paid and reflected on the RA. For claims that were overpaid, the net difference will appear as an accounts receivable. The accounts receivable will be recouped at 100% from future claims paid to the respective provider number.

### IHCP to host three webinars for updates on EVV implementation

The Indiana Health Coverage Programs (IHCP) will host three town hall style webinars to answer questions and provide updates about the electronic visit verification (EVV) system implementation.

Dates and times are as follows. All times are Eastern Time.

- Thursday February 11, 2021, at 11 a.m.
- Thursday March 11, 2021, at 12 p.m.
- Thursday April 15, 2021, at 11 a.m.

The IHCP would like providers to submit EVV-related questions and concerns before each webinar to <a href="mailto:IHCPlistens@fssa.in.gov">IHCPlistens@fssa.in.gov</a>. The IHCP will address those questions and concerns during the webinars.



To participate in a webinar, go to <a href="https://indiana.adobeconnect.com/indiana">https://indiana.adobeconnect.com/indiana</a> to sign in. Ensure that Guest is selected, type your name, and click <a href="mailto:Enter Room">Enter Room</a>.

#### Please note:

- The audio will be voice-over-internet, so participants will need to use speakers or headphones to hear the presentation.
- Prior to each webinar, participants can go to <a href="https://indiana.adobeconnect.com/common/help/en/support/meeting\_test.htm">https://indiana.adobeconnect.com/common/help/en/support/meeting\_test.htm</a> to test the connection. The test will prompt the user for any updates or add-ins needed to participate in the webinar.
- Do not log in to a webinar using Citrix or a virtual private network (VPN) because these services will not be able to play back audio.

continued

Please note (continued):

If you wish to log in using your mobile device, download the Adobe Connect Mobile app from your device's app store.

For those who cannot attend the webinars, recordings of each will be posted later on the <u>IHCP Live</u> web page at in.gov/medicaid/providers.



### QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 1-800-457-4584.

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